



Crown
Commercial
Service
Supplier

Agile Delivery & Upskilling - Cloud Migration

Challenge

In 2022 an announcement was made that the Government Digital Services (GDS) was to decommission the GOV.UK PaaS (GPaaS) by the end of 2023, a decision which directly impacted 70+ services across over a dozen government organisations.

The Crown Commercial Service was one of the organisations impacted by this decision and had in excess of 12 services hosted on GPaaS and whilst they already had an established cloud strategy, with some services hosted on AWS and Azure, they needed a team skilled in cloud migrations and used to working in agile ways to help support them.

Solution

Working in close partnership with CCS, BetterGov adopted a fully agile methodology to ensure flexibility, rapid decision-making, and iterative progress.

As part of the agile approach, the project was divided into phases, each with specific deliverables and milestones. BetterGov collaborated closely with CCS to define the priorities, scope, and objectives of each phase. This allowed for continuous feedback, quick adjustments, and efficient utilisation of available resources.

Throughout the project, BetterGov prioritised effective communication and collaboration. Regular meetings, stand-ups, and progress updates were conducted to keep stakeholders informed and engaged. By maintaining an open line of communication, the project team was able to address any concerns, provide clarifications, and align expectations effectively.

One of the key success factors was the strong partnership between BetterGov and CCS. Both parties worked closely together, fostering a collaborative environment and ensuring that the project objectives were well understood and aligned. This partnership allowed for quick decision-making, issue resolution, and the ability to adapt to evolving requirements.

The agile approach provided the necessary flexibility to tackle unforeseen challenges and adjust the migration plan accordingly. As the migration progressed, BetterGov and CCS continuously reviewed and refined their strategy based on feedback and emerging insights. This agile mindset enabled them to effectively respond to changes, optimise the migration process, and mitigate risks.

Outcomes

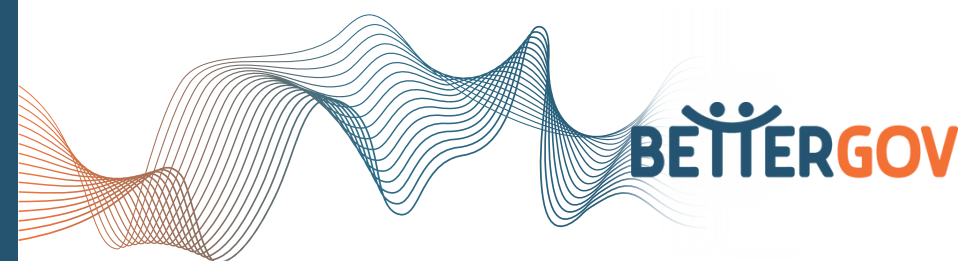
- Services successfully prepared to be migrated to AWS by the CCS team.

Benefits

- Agile methodology allowed rapid adaptation to changes, resulting in team flexibility.
- Phased approach and adjustments improved resource use which brought efficiency.
- Regular updates enhanced stakeholder engagement and communication
- Strong partnership between BetterGov and CCS facilitated decision-making and collaboration
- Iterative progress based on feedback refined outcomes creating operational excellence transfer.
- Agile mindset enabled swift response to challenges, strategy optimisation and risk mitigation.



Proof of Concept built, demonstrated and delivered within three weeks



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